

QUALITY MANAGEMENT SYSTEM POLICY STATEMENT

Dedicated Systems Australia Pty Ltd supplies customers with commercial off - the - shelf (COTS) solutions tailored to their embedded and real-time computing requirements.

We are committed to:

- Meeting or exceeding customer expectations.
- Complying with the latest requirements of ISO 9001.
- Continual improvement of the effectiveness of the quality management system.
- Ensuring that this policy statement is communicated and understood throughout the organisation and is reviewed for continuing suitability.

In order to assess whether we meet client expectations we have established a set of quality objectives which measured existing performance against defined targets, in order that we may continually improve. Our current objectives focus upon:

- Customer satisfaction
- Returned goods analysis
- Customer complaints

Approved by:

MANAGING DIRECTOR

John Salerno, MD

Date: 15th May 2017